TGS IT Policy

Information Security

Our ambition is to maintain a risk-based and appropriate level of confidentiality, integrity, and availability of our data and information. We shall:

- Provide information security measures in accordance with ISO 27001/27002 principles, comply with applicable legal requirements, and continuously improve our management system and performance.

- Limit logical and physical access to data, information assets, and equipment to authorized persons only.

- Keep data intact, complete, and accurate.

- Keep endorsed IT systems operational and ensure that data is available when needed.

- Regularly monitor the effectiveness of our information security measures.

- Provide regular awareness training to end users.

- Monitor, filter, and block network traffic and usage that is a threat to TGS assets and operations.

We shall comply with ISM, ISO 45001, ISO 14001, and ISO 9001 standards; commit to eliminating hazards and reducing QHSSE risks; meet applicable legal requirements and other obligations; and continuously improve our management system and performance. We commit to manage emergency response and crisis situations professionally and responsibly; stop any unsafe or non-compliant work; expect intervention to minimize risks to all stakeholders; and hold critical suppliers and contractors to the same standards.

Service Level

Our ambition is to ensure that IT infrastructure, applications, and services meet business needs and maintain continuity with minimal disruption. We shall:

- Prioritize IT continuity.

- Deliver the agreed service levels through effective use of resources.

- Measure and report performance.

- Provide a transparent and consistent service catalog.

- Provide users with a single point of contact and status on service requests and problems.

- Align services with business needs.

- Drive and support the digitization of TGS.

IT Solutions – Use of Assets

Our ambition is to provide an optimized application portfolio and ensure all IT assets are used with care and as intended. We shall:

- Ensure all new IT solutions and services have a genuine business requirement and, wherever possible, are sourced from the existing portfolio.

- Ensure new IT infrastructure, applications, and services are endorsed and incorporated into the jurisdiction of Enterprise IT.

- Ensure that all IT solutions are properly onboarded and documented.

- Ensure all users are aware of the acceptable use of TGS IT assets, including mobile devices.

Kristian Johansen | Chief Executive Officer, TGS